



Job Description

Creating smiles through Food, Farming and Family

PASSIONATE



PEOPLE FOCUSED



AMBITIOUS



HONEST



Job Title: Deli Team Leader
Hours: 40 hours / 5 days
Reports to: Retail Manager
Date: August 2024

Role purpose:

- To lead the Deli counter and team on a day to day basis and support within the Farm Shop when required.
- Support the Retail Manager in ensuring the Deli meets objectives and budgets
- Take responsibility for Food Hygiene standards within the Deli area
- Ensure day to day consistency of customer experience and expectations

You will be responsible for:

- Ordering of deli products and stock levels ensuring they meet business requirements.
- Drive sales performance within the team to meet KPI's.
- Monitor stock and help with stock control and rotation of stock.
- Ensure the Deli is set up and ready for the day ahead and all opening checks completed.
- End of day completed to company standards.
- Ensure team members are completing tasks, giving them additional tasks when they are needed.
- All displays are maintained and in line with seasonal changes.
- Help with promotions and increased basket spend.
- Ensure waste is kept to a minimum.
- Maintain a high level of cleanliness at all times.
- Support the Retail Manager in ensuring EPOS systems and data is accurate
- Making sure all Deli products are labelled and have the correct allergy information available.
- Work with the Retail Manager and Marketing Manager to promote the Deli.
- Support with communication between the Deli team and Retail Manager.
- Keep up to date with current trends and new products.

GOATSHED



What you will need to know, knowledge, Skills, Qualifications and Experience:

- Competent in Excel, Word, databases and Microsoft packages
- Strong communication skills
- Experience of working within a retail and / or Deli environment
- Level 2 Food Hygiene
- Level 1 Academy of Cheese
- Excellent Customer Service skills
- Excellent Communication skills

Essential / Desirable

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What we need from you:

- Ability to work as part of a wider team
- Personable, friendly and welcoming
- Highly organised
- High levels of accuracy and attention to detail
- Self-motivated and adaptable
- Problem solver, able to think on your feet
- Flexible, adaptable, can-do attitude
- Interested in learning new skills and continuous improvement
- Trustworthy
- Work within The Goat Shed's Values, Procedures & Policies

Essential / Desirable

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Other

The above are the principle tasks and responsibilities of the post at the present time. However, this is not an exhaustive list and other duties may be required now or at a future date in order to comply with the operational demands of the business. In addition, it is expected that the job holder will undertake any reasonable additional tasks within the scope of the post as requested by their Manager.

Job Description Agreement

Team Member name:

Team Member signature:

Date:

Manager signature:

Date: